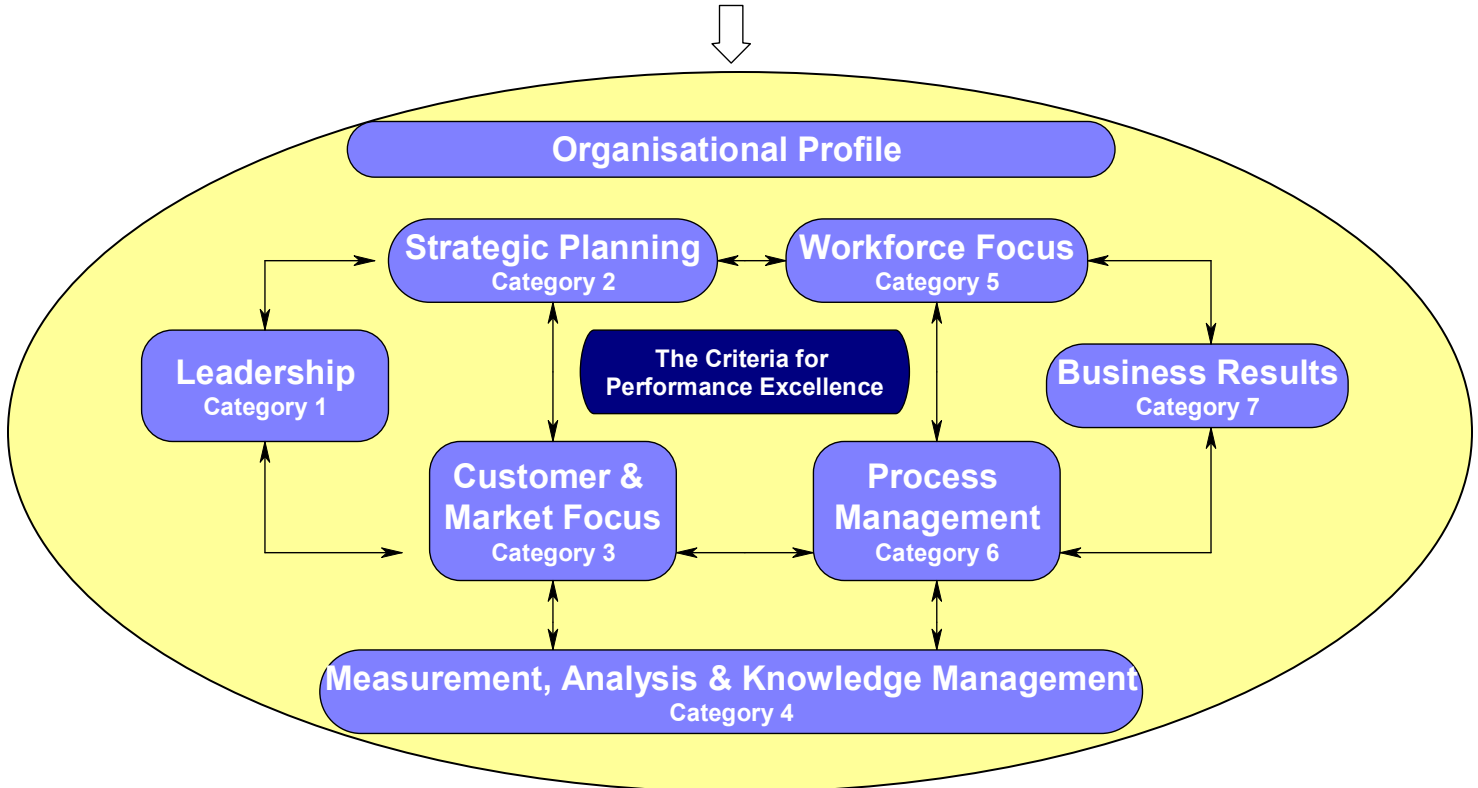


Initiating a Business Improvement Programme

Step 1

Understanding Business Improvement and how it can improve organisational performance and capability



Step 2

Using Organisational Assessment to Benchmark yourself against Best Practice

Step 3

1. Prioritising Opportunities for Improvement
2. Identifying Change Management Issues
3. Aligning BI activities with Business Plans

Step 4

Adopting a structured, consistent approach to Business Improvement activities
eg; Six Sigma
Lean
Business Process Re-engineering
Project Management
Quality Tools