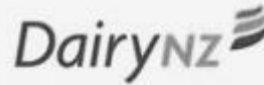


Unleashing an Unstoppable Process Improvement Culture

Richard Holmes
COO, Promapp Solutions





200+ CUSTOMERS
IDEAS THAT MAKE A DIFFERENCE

A lush, dense tropical jungle scene. The foreground is filled with various types of green foliage, including large, deeply lobed leaves (possibly Monstera) and numerous ferns. The background shows thick tree trunks and a dense canopy of leaves, with some light filtering through. The overall atmosphere is vibrant and verdant.

SURVIVAL OF THE FITTEST
THOSE WHO EVOLVE SURVIVE AND PROSPER
THOSE THAT DON'T BECOME EXTINCT



WHAT WOULD THE IDEAL ENVIRONMENT
FOR A CHANGE VIRUS LOOK LIKE?

A black and white close-up photograph of Winston Churchill. He is wearing a dark suit jacket, a white shirt, and a dark tie. He has a cigar in his mouth and is looking slightly to the right of the camera with a slight smile. The background is dark and out of focus.

1. LEADERSHIP

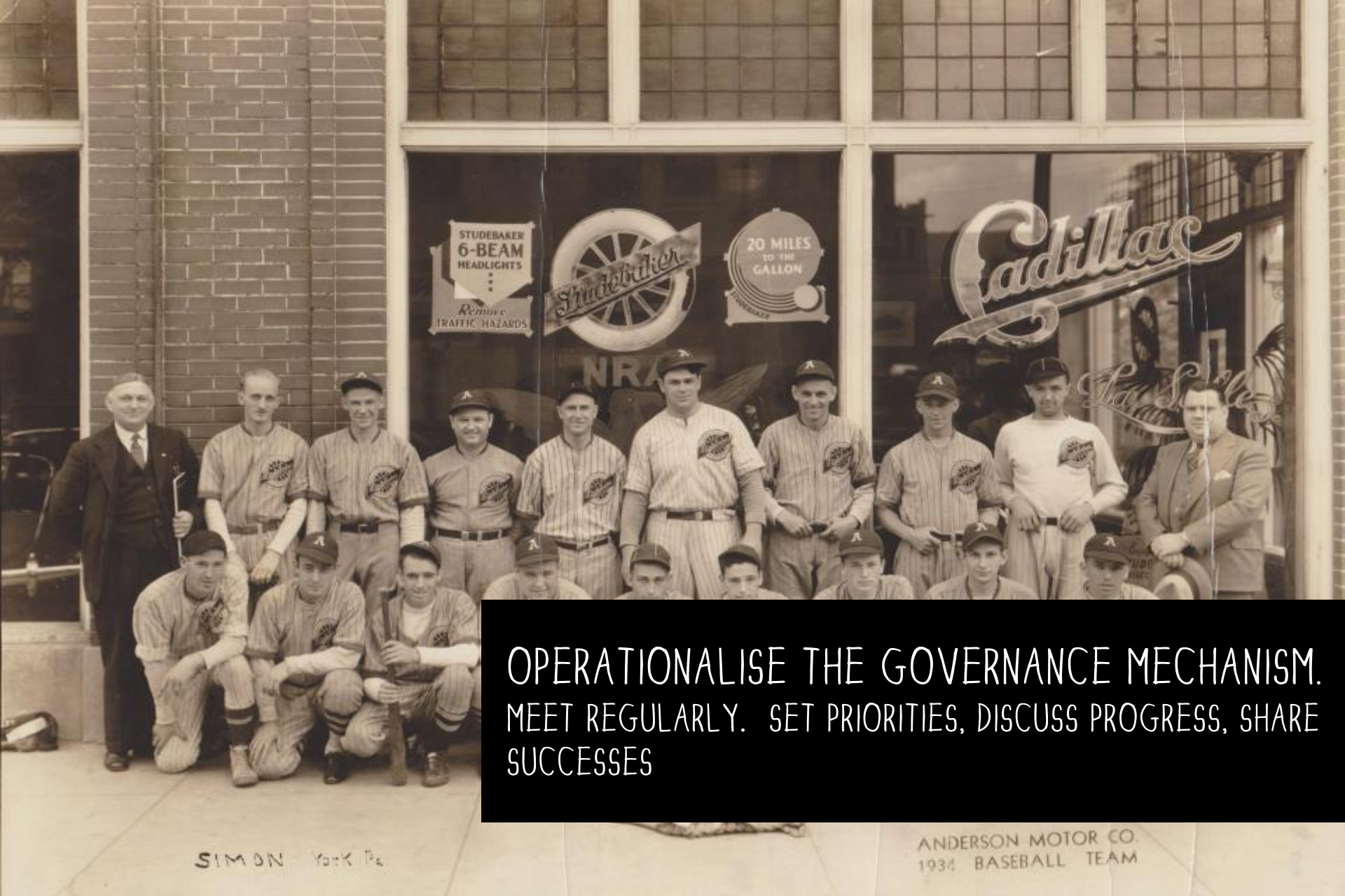
OF THE ACTIVE AND VISIBLE KIND



GET THEM
100% COMMITTED

Build a Governance mechanism





OPERATIONALISE THE GOVERNANCE MECHANISM.
MEET REGULARLY. SET PRIORITIES, DISCUSS PROGRESS, SHARE
SUCCESSSES

A group of children are engaged in a hands-on activity outdoors. In the foreground, a young boy with glasses and a white t-shirt is focused on using a hammer on a wooden beam. To his left, a girl with long brown hair is looking on intently. In the background, another child is visible, and the scene is set against a backdrop of lush green trees and a clear blue sky. The children appear to be building a wooden structure, possibly a table or a bench, as part of a project.

2. TEAMS EMPOWERED TO
INNOVATE EVERYDAY
SPECIALISTS PLEASE TAKE A STEP BACK



NORMALISE CHANGE

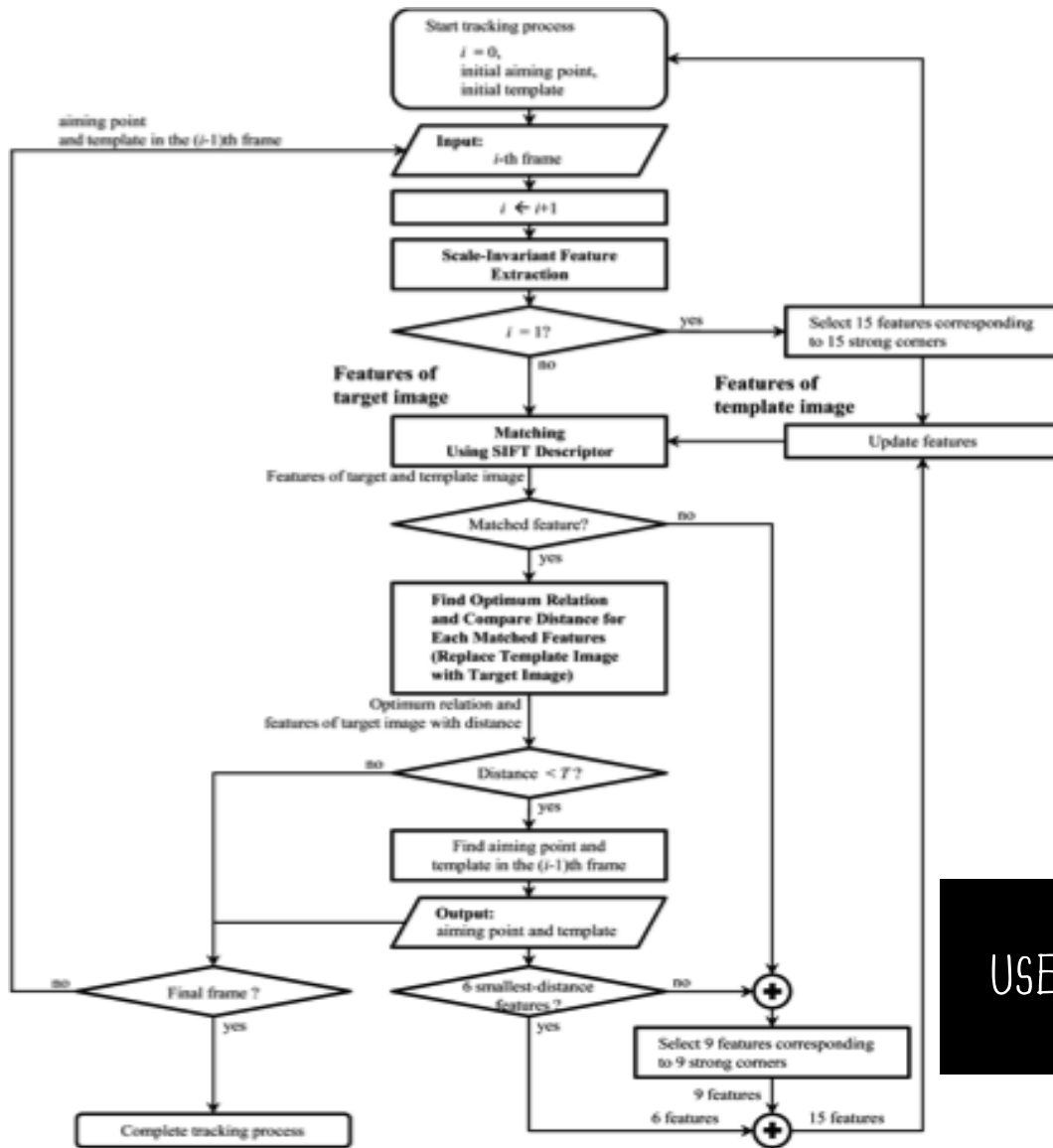
DON'T INHIBIT THE NATURAL DESIRE OF TEAMS TO FIX & IMPROVE THINGS
GIVE PEOPLE THE OPPORTUNITY TO FEEL USEFUL



3. SIMPLE, HELPFUL PROCESS GUIDANCE

WE ARE AIMING FOR BEHAVIOURAL CHANGE
USEFUL? ANYONE USING IT?

IS THIS HOW THE TEAM WOULD WRITE IT DOWN THEMSELVES?



USEFUL? REALLY?

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NON-CONVENTION VESSELS

CHAPTER 21

SECTION 1

General

1.1 Several administrations require vessels, which fall outside the parameters of the Conventions due to type, size or service limits to comply, as appropriate, with the Conventions or other Regulations and be issued with a Statement of Compliance and / or a Certificate of Measurement on a case-by-case basis. Similarly, where there is no requirement by the administration, Owners may require compliance to ensure an acceptable level of safety is provided on their vessels or to meet the requirements of third parties.

1.2 It should be noted that Chemical and Gas codes and Marpol 73/ 78 Annex II apply to all ships, with no lower limit to size. Similarly, SOLAS applies to all passenger ships, which carry more than 12 passengers engaged on international voyages. Similarly the 1972 Regulations for the Prevention of Collisions at Sea apply to all vessels without lower limit to size.

1.3 Some countries have individual requirements and these are given under the relevant sections below.

1.4 The general scope of survey on board will be as stated in the relevant chapters dealing with the ships covered by the conventions and is essentially to ensure that the ship is built in accordance with approved plans to a satisfactory standard and the hull, machinery and all equipment installed so as to be capable of being regularly maintained to ensure that they are at all times, in all respects, satisfactory for the ships intended service.

1.5 In general, an INTERIM "STATEMENT OF COMPLIANCE" should be issued valid for five months on completion of a renewal or first survey by International Register of Shipping. Head Office will issue the full term Statement after review of the survey reports. In the case of annual inspections, the Statement should be endorsed on the space provided.

SECTION 2

Specific Flag Requirements

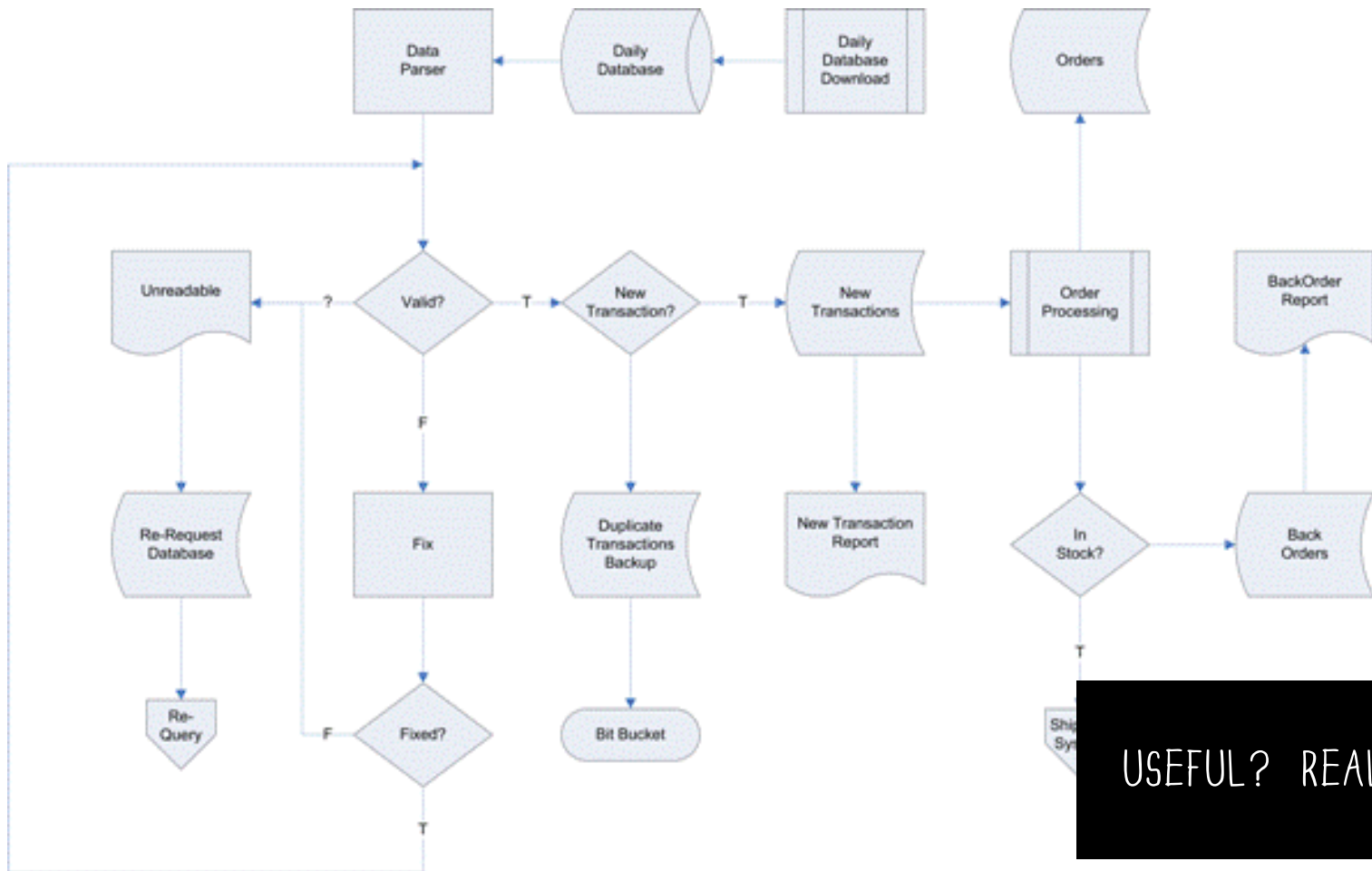
2.1 **Cambodia:** Non Convention Certificates (normal certificates marked as "NON CONVENTION") are to be issued for the relevant surveys. Head Office will advise the extent to which compliance will be required, in each case.

2.2 **Honduras:** All Honduras flag vessels, which are not classed with a recognized society, must be issued with a SEAWORTHINESS certificate. Surveys are required every year and especially at the time of permanent registration of the vessel. The survey requirements for classification/ loadline/ Safcon surveys are to be followed as far as practicable when carrying out Seaworthiness surveys. The survey checklist SW-1 is to be filled up and a copy submitted along with survey reports. On completion of surveys, an Interim Certificate (SWO-I-IS) is to be issued valid for 5 months. Head Office will issue the full term certificate (valid for one year) after review of the reports.

2.3 **Panama:** Panamanian vessels under 500 gross tons (over 100 gross tons and 24 meters in length) and which are in service outside the jurisdictional waters of the Republic of Panama are covered under Decree No. 45 of December 21, 1981. Such vessels require a Cargo Ship Safety Certificate (covering items of safety construction and safety equipment) and a Radio Certificate to be issued. Surveyors carrying out surveys on such vessels must be familiar with the applicable provisions of the above rules. Cargo Ship Safety Certificates are issued by the Administration based on the surveys carried out and reports submitted by the Surveyors. The full term certificates are valid for two years and hence initial/ renewal surveys are required every two years. An intermediate survey is required during the validity of the certificate and is to be carried out within three months before or three months after the anniversary date of the certificate. Surveyors should note that dry-docking surveys must be part of the renewal surveys (hence required every



USEFUL? REALLY?

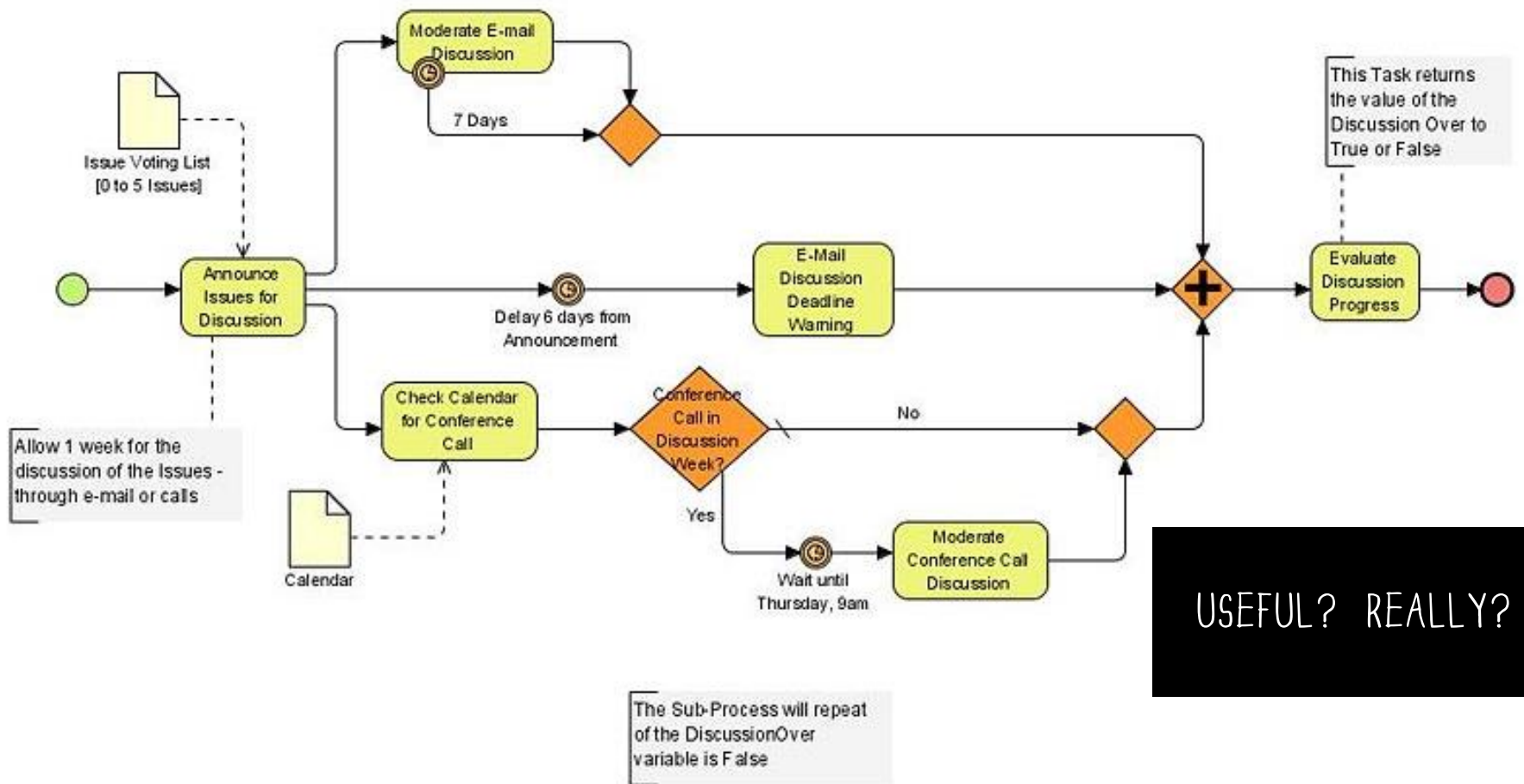


USEFUL? REALLY?

File:BPMN-DiscussionCycle.jpg

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File File history



KEEP IT SIMPLE

REQUIRES HARDER THINKING
REWARD YOUR READERS WITH SIMPLICITY

You Tube

Google™

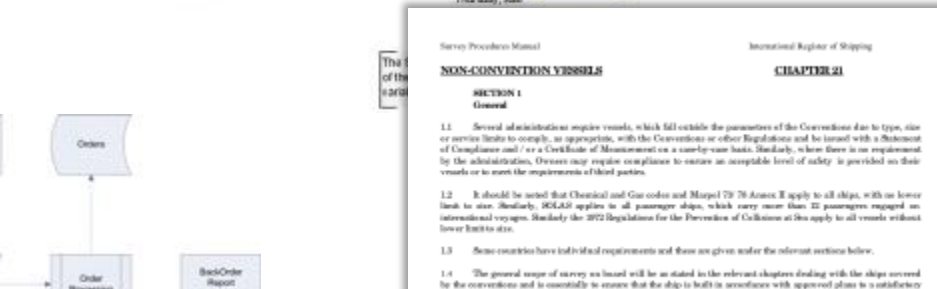
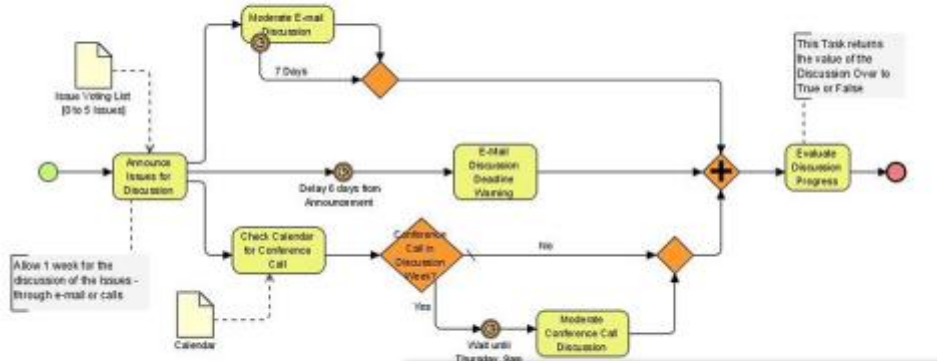


INFLUENCES FROM OUR PERSONAL LIFE
WE FIND INFORMATION FAST, POSITIVE USER
EXPERIENCE

File:BPMN-DiscussionCycle.jpg

From Wikipedia, the free encyclopedia

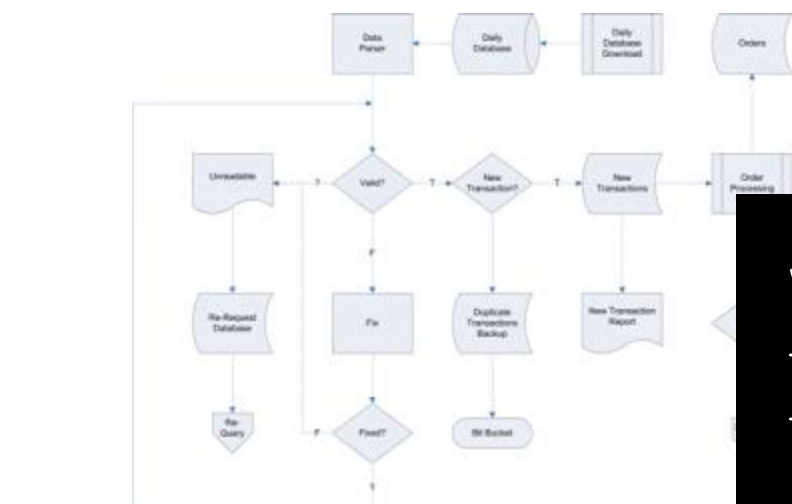
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VERSUS...
 THE CONTRAST IS TOO GREAT
 THE STEP DOWN TO BIG

and Zulu. Services should note that dry-docking contracts must be part of the overall services (where required) and

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What is Promapp?

Promapp Modules

Services & Support

Pricing

Our Customers

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Blog

Simple, cloud based process improvement software.

Receive notifications to your personal dashboard, view a processes change history, suggest an improvement, approve a process change - all online.



Contact us today to arrange a trial

Free 30 Day Trial

What is Promapp?

Promapp is process management software that helps companies build, improve and share their process knowledge from a central online repository.

Promapp drives process improvement by simplifying process mapping, so that business teams can own and improve their own processes.

• Easy to use for the whole team

Promapp modules

CONTRAST EXTERNAL VS. INTERNAL INFO SHARING.
WE NEED TO DRAMATICALLY IMPROVE OUR INTERNAL INFORMATION SHARING

Take control of process change management and publishing.

See how it works

Watch an Overview Video

- ABC Limited
- Develop Products and Services
- Marketing
- Customer Services
- Manufacturing
- Human Resources
- Information Technology
- Financial
- Manage Health and Safety
- Manage Our Environment
- Manage Knowledge, Improvement, and Change
- Our Value Chains
- Other

ABC Limited

Develop Products and Services 5

Process Group Champion(s): Philippa Managh

Marketing 3

Process Group Champion(s): Ivan Seselj

Customer Services

Process Group Champion(s): Julie Dunn

Manufacturing 13

Process Group Champion(s): Ivan Seselj

Human Resources 6

Process Group Champion(s): Richard Holmes

Information Technology

Process Group Champion(s): Richard Holmes

Financial 4

Process Group Champion(s): Richard Holmes

Manage Health and Safety 5

Process Group Champion(s): Julie Dunn

Manage Our Environment

Process Group Champion(s): Julie Dunn

Manage Knowledge, Improvement, and Change 4

Process Group Champion(s): Jack Holmes

Our Value Chains 0

Process Group Champion(s): Ivan Seselj

Other

Process Group Champion(s): Richard Holmes

A PROCESS REPOSITORY
KEEP YOUR PROCESSES LIVING &
BREATHING



PROCESS IN THE EVERYDAY
IF ITS NEEDED IN THE RESTAURANT TAKE IT THERE



WRAP: ASPIRE TO TAKE YOUR PROCESS CULTURE VIRAL

ACTIVE VISIBLE LEADERSHIP

TEAMS EMPOWERED TO INNOVATE EVERYDAY

SIMPLE USEFUL PROCESS GUIDANCE, EASILY ACCESSIBLE

THANK YOU

QUESTIONS?

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